

# Insurance Claims Investigation

Insurance companies are frequently confronted with fraudulent claims. The trend of insurance fraud is on the rise globally, and the financial loss incurred is bigger than you might think.

**HERALD's Insurance Claims Investigation service is exceptional in:**

- **Sorting out truth from fiction with trustworthy investigation process**
- **Helping clients avoid insurance fraud in a dedicated manner**
- **Protecting clients' rights when defending against disputed cases**

**Trusted by many insurance companies and business entities, Herald's investigation specializes in:**

- **Employee Compensation Claims / Personal Injury Claims**
- **Traffic Accident Claims**

## **Employee Compensation Claims / Personal Injury Claims**

As claimants of personal injury may exaggerate or feign their symptoms or illnesses, professional investigation on the claimants is crucial for preventing these fraudulent claims from posing risks to your business.

Our investigators are trained to perform stakeouts and surveillance on the Subject in the following areas:

- **Everyday Activities**
- **Residence Location**
- **Employment / Working Ability**
- **Exaggerated Physical Symptoms**
- **Malingering (Feigned illness)**
- **Family Background Check**
- **Financial Condition**



## Traffic Accident Claims

To determine the authenticity and liability of the crash before any negotiation of settlement, we specialize in the following kinds of investigations:

### Background Check on Claimant

- Offering you the claimant's background check including but not limited to history of traffic offences, road accidents, medical records and previous insurance claims

### Police Investigation Result's Follow-up

- Following up on the police's report for a detailed official account of the accident, as well as the damage and casualty caused (if any)

### Investigation on Injured Persons

- Investigating areas such as severity of injury, level of medical attention, medical costs incurred and the insurance status of injured persons



## Our basic package includes:

- A detailed action plan
- A record of evidence, including any video, image and audio files acquired during the surveillance process
- Frequent email update of surveillance progress
- A comprehensive surveillance report and DVD
- Basic research (if necessary) on the Subject and related parties:

- **Litigation Record**

- **Land Search**

- **Vehicle Search**

- **Directorship Search**

- **Company Search**

- **Bankruptcy Search**

- **Winding-Up Record**

- **Media & Internet Search**

## For Enquiry or Quotation

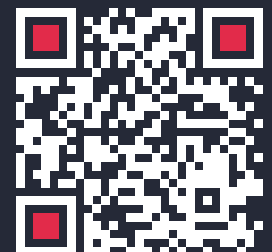
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